

Returns

To return anything from your order please follow the process below:

1. Fill in the returns form on the back of your packing note.
2. Place your returns form and items to return into a bag/box and seal.
3. Secure the Thomas Moore address label to the outside of the parcel. (See reverse)
4. Return via courier or Royal Mail and ensure the correct postage has been paid.
5. Please do not email us to let us know of your return and only contact us 14 days after posting your return if you have not received your refund.



Post label on reverse and affix to parcel

Please fill in order number and return date

Please pay appropriate postage

Faulty

If any items from your order are faulty, please contact us to arrange a replacement.

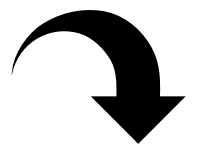
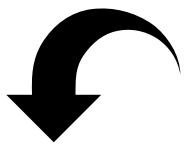
Exchanges

We do not exchange items online. Please take your items into store to exchange or send them back for a refund and reorder online.

Incorrect Items

Speak to us and we will arrange a replacement.

Address Label



(Fill in date and order no)

Returns
Thomas Moore Toymaster
102-104 Fore Street
Exeter
Devon
EX4 3JB

Return Date: ___/___/___
Order No: _____

Please Pay Postage